

TRICARE Prime Remote Program

Chapter

8

Addendum C DENTAL COVERAGE FOR ACTIVE DUTY SERVICE MEMBERS (ADSMS) ENROLLED IN THE TRICARE PRIME REMOTE PROGRAM

A. Contractors shall follow the procedures for out-of-jurisdiction claims in *OPM Part Two, Chapter 1, Section II.*, and send all dental claims and inquiries for ADSMs to the appropriate service points of contact (SPOCs) listed in *Addendum A*. For example: for members of the Army, Air Force, Navy, and Marines, the contractor shall send dental claims and inquiries to the Military Medical Support Office (MMSO) in Great Lakes, Illinois. For active duty members of the Coast Guard living in Regions 1, 2, 3, 4, 5, 6, and Central TRICARE Region, contractors shall send dental claims and inquiries to the Norfolk, Virginia, address listed under "Coast Guard," and for active duty members of the Coast Guard living in Regions 9, 10, 11, 12, and Alaska, contractors shall send dental claims and inquiries to the Coast Guard address in Alameda, California

B. The SPOC will notify the ADSM and dental provider when a request for dental care is not authorized or if dental care is denied and will handle appeals for dental care.

